

## Script 1

William Ellis Green aged 82, was making his breakfast when he heard somebody in his garden. 'I went out of the back door and suddenly I saw this bloke running towards me. He pushed me out of the way and took my bicycle from the garden shed.' Mr Green did not resist, as he knew he would come off second best in a fight with the intruder. The burglar tried to cycle away, but the tyres on the bike were flat so it was difficult to ride. 'He kept falling off the bicycle' said Mr Green, 'at least three or four times.' After the man had fled, Mr Green called the local police.

When they arrived officers asked him to describe the man, but instead he offered to draw them a picture. 'When Mr Green started drawing,' said one of the police officers, 'I knew straight away who the burglar was.' In fact Mr Green had worked for more than 20 years in daily newspapers doing caricatures of Australian footballers. 'I had no difficulty in remembering the man's face because he was so close to me,' he said.

The police cruised the neighbourhood in a patrol car with the sketch in search of the alleged burglar and they found him within half an hour. The cartoon was a perfect likeness of the burglar,' said another police officer.

The police believe that this is the first time they have ever caught a suspect with a cartoon sketch. Phil Rushford, a senior police constable, said that in the past some victims had used their mobile phones to take photographs at crime scenes, but they had not been as effective.

A 34-year-old man is expected to be charged with theft, burglary, and assault. The missing bike was later found in a road nearby.

## Script 2

You will hear a telephone conversation between a customer and an agent at a company which ships large boxes overseas.

A Good morning Packham's Shipping Agents. Can I help you?

B Oh yes, I'm ringing to make enquiries about sending a large box, a container, back home to Kenya from the UK.

A Yes, of course. Would you like me to try and find some quotations for you?

B Yes, that'd be great. Thank you.

A Well first of all, I need a few details from you.

B Fine.

A Can I take your name?

B It's Jacob Mkere.

A Can you spell your surname, please?

B Yes, it's M-K-E-R-E.

A Is that 'M' for mother?

B Yes.

A Thank you, and you say that you will be sending the box to Kenya?

B That's right.

A And where would you like the box picked up from?

B From college, if possible.

A Yes, of course. I'll take down the address now.

B It's Westall College.

A Is that W-E-S-T-A-L-L?

B Yes, ... college.

A Westall College. And where's that?

B It's Downlands Road, in Bristol.

A Oh yes, I know it. And the postcode?

B It's BS8 9PU.

A Right ... and I need to know the size.

B Yes, I've measured it carefully and it's 1.5m long ...

A Right.

B 0.75m wide ...

A OK.

B And it's 0.5m high or deep.

A Great. So I'll calculate the volume in a moment and get some quotes for that. But first can you tell me, you know, very generally, what will be in the box?

B Yes there's mostly clothes.

A OK. [writing down]

B And there's some books.

A OK. Good. Um ... Anything else?

B Yes, there's also some toys.

A OK and what is the total value, do you think, of the contents?

B Well the main costs are the clothes and the books – they'll be about £1500 but then the toys are about another two hundred – so I'd put down £1700.